

Reimbursement Flowchart

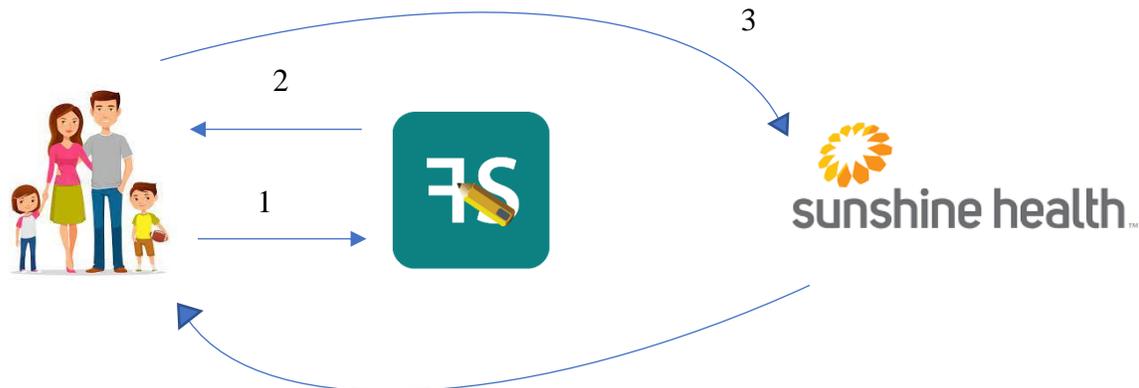
Breakdown: Medicaid families file for Medicaid coverage, and to qualify; health insurance companies take a look at some of the following, but not limited to: Age, Income, Special Needs, Family Size, etc.¹

Other reasons or qualifications may exist depending on the insurance company. FlipSetter Academy (FA [a tutoring environment hosted by FlipSetter]) is not a healthcare provider, so we do not have an NPI. We are within the category of:

Medicaid ➡ Benefits & Services (Kid Care / Derivative) ➡ Special Programs ➡ Education²

This category above is an example of one program among many that health insurance companies offer. Simply Healthcare is another insurance company that provides similar benefits focusing on the GED (focused on workforce development instead of K-12 education).³

Families can elect any resource(s) of their preference by researching programs online. They are not required to utilize the resources that insurance companies may or may not be contracted with. If a family chooses to utilize FA for the following: GED, SAT, ACT, GED or other, the flowchart is as follows:



1. Family contacts FA for lessons
2. FA invoices family for subscription and services
3. Family sends FA invoice to health insurance company
4. Insurance company reimburses family within coverage limit

***FlipSetter's annual subscription service is within all education coverage researched thus far (\$119.99 / year). $X < (\$125 \text{ [Simply Health Care]} - \$200 \text{ [Sunshine Health]} / \text{year})$

If a family currently doesn't have Medicaid, and / or isn't familiar with the educational coverage part of their Medicaid plan there are several ways to get coverage by contacting:

¹ <https://www.sunshinehealth.com/get-insured.html>

² <https://www.sunshinehealth.com/members/cms/benefits-services/benefits-services21.html>

³ <https://www.simplyhealthcareplans.com/florida-medicare/benefits/fhk-benefits.html>

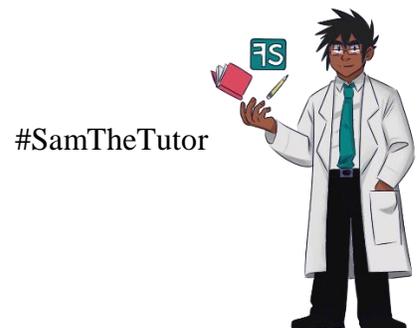
1. The health insurance company’s Ombudsman.

Ombudsmen are volunteers or intermediaries who help families interested in Medicaid to contact an enrollment office. Upon enrolling and qualifying for Medicaid, an Ombudsman can further pair a family with a Care Manager who can guide them through the process for educational coverage. If a current resource isn’t available or unfamiliar to their health insurance plan they can elect for a resource to be utilized within the health insurance company as long as the retail pricing and services of the tutoring entity is within the family’s coverage which then brings us back to the flowchart on Page 1.

2. Additional resources for families who already in Medicaid seeking guidance on the reimbursement process (collaborators / advocators for FlipSetter Academy):

<p>For information / consulting on how to process invoices:</p> <p>Deneen Gorrasini:</p> <p>Deneen Gorassini Sr. Fiscal Analyst - School Medicaid Hillsborough County Public Schools Finance Division 901 E Kennedy Blvd. Tampa, FL 33602 (954) 496-1552</p>	<p>For information on being paired up with a Care Manager after being enrolled and maximizing your benefits</p> <p>Dylan: Sunshine Health Insurance</p> <p>Phone: 1-866-799-5321 ext. 47320</p> <p><i>"As long as your invoice shows that the services are for educational purposes then any form of expense will be reimbursed from CMS back to the family with a qualifying Member ID."</i></p> <p>You can further talk to an Ombudsman within a health insurance company to assist you further. Expanded Benefits (other derivatives) section of Medicaid</p>
<p>For information on how to get started with an enrollment office by contacting the Ombudsman (by region)⁴:</p> <p>(813) 204-1772</p>	<p>***Due to heavy calls, health insurance companies may sometimes experience a shift in phone numbers within different departments and divisions. Our suggestion is to create a log of different phone numbers, extensions and the Points of Contact families speak with to keep information organized, thereby receiving your coverage faster.</p> <p>It may also be helpful to create a case number.</p>

***All collaborators are available to *assist* for more information. We encourage your family to continue doing your footwork to maximize your coverage and create a network of people to help guide you through the process. FA staff will work in junction with your family and other affiliated staff to educate, inform and assist in any way possible for your reimbursement to occur!



⁴ <https://www.sunshinehealth.com/contact-us/florida-area-offices.html>